

Refrigerator

**BOTTOM MOUNTED FREEZER SERIES** 

## **USER MANUAL**

MRB19B5AST

Warning notices: Before using this product, please read this manual carefully and keep it for future reference. The design and specifications are subject to change without prior notice for product improvement. Consult with your dealer or manufacturer for details.

The diagram above is just for reference. Please take the appearance of the actual product as the standard.

#### THANK YOU LETTER

Thank you for choosing Midea! Before using your new Midea product, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers in a safe way.

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Free 3 months extension of the original limited warranty period!\* Simply text a picture of your proof of purchase to:

1-844-224-1614

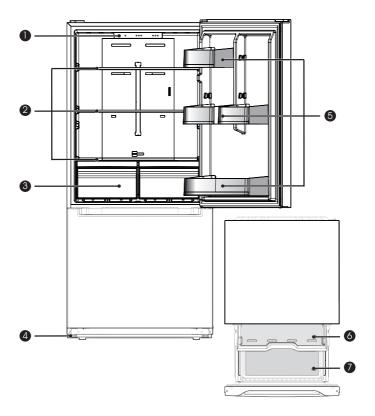
immediately following
the completion of the product's original warranty
period. Individuals do not need to register the
product in order to get all the rights and remedies
of registered owners under the original limited
warranty.

# **SPECIFICATIONS**

Rated Voltage	115V~
Rated Frequency	60Hz
Rated Current	1.8A
Defrost Power	200W
Refrigerant, Amount	R600a, 1.76oz(50g)
Foaming Agent	Cyclopentane

## PRODUCT OVERVIEW

## **Names of components**



- 1 LED light & temperature control panel
- 2 Shelf
- **3** Fruit and vegetable box
- **4** Leveling feet (2-bottom front) Wheels (2-bottom back)
- **5** Door tray
- **6** Top drawer of freezer
- **7** Drawer under freezer

### ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

## PRODUCT INSTALLATION

#### Install Instruction

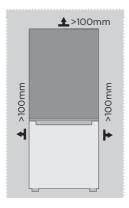
#### Installing an Optional Ice Maker

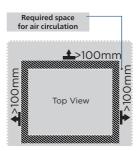
The refrigerator comes set up for ice maker installation, This refrigerator is compatible with Midea IM1900MD ice maker. Please refer to individual ice maker installation instruction manual.

- WARNING: Connect to potable water supply only.
- Minimum/Maximum inlet water pressure: 138/827 kPa (20/120 psig).

#### **Dimensions and Clearances**

Too small of a distance from adjacent items may result in the degradation
of freezing capability and increased electricity costs. Allow over 100 mm of
clearance from each adjacent wall when installing the appliance.

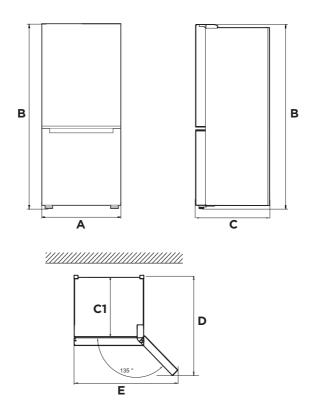




#### ATTENTION

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Space requirement diagram (when the door is open and when the door is closed)



Width	Overall Height	Depth	Depth Wiht handle	Depth doors open 135°	Width doors open 135°
А	В	С	C1	D	E
750	1692	785	705	1350	1275

Notice: All dimensions in mm

## Door right-left change(Optional)

## List of tools to be provided by the user

© • • • • • • • • • • • • • • • • • • •	Allen wrench-Cross screwdriver
	Putty knife Thin-blade screwdriver
	5/16" socket spanner
	Masking tape

#### Parts included with the hinge kit



Left top hinge cover (1)



Left door- open stopper (1)



Left doorself-locking block (1)

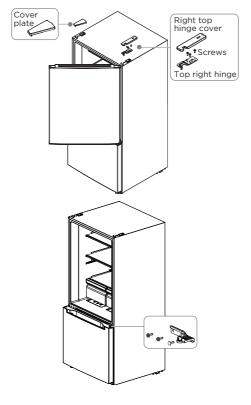


Top left hinge (1)

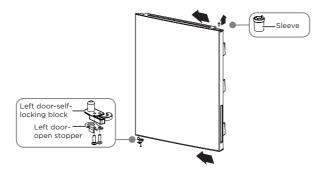


Extra hole caps

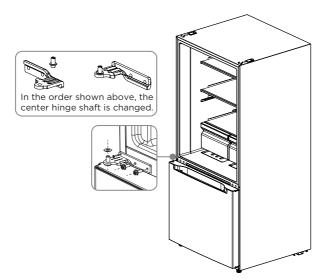
- Make sure that your refrigerator is unplugged and empty.
- 2. Pry the left cover plate and right top hinge cover from the top of the refrigerator.
- 3. Remove the three screws that secure the upper hinge to the refrigerator, then remove the hinge. Save the screws to reuse.
- 4. Remove the refrigerator compartment door from the cabinet.



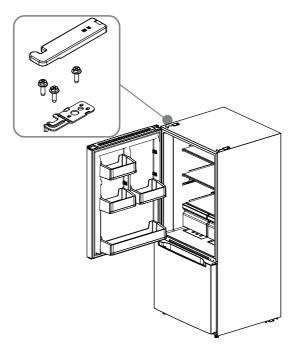
- 5. Remove the three screws that secure the center hinge to the refrigerator, then remove the center hinge. Save the screws to reuse.
- 6. Remove the sleeves and hole caps from the refrigerator door, then install them in the opposite side of the door.
- 7. Take the left-side self-locking block and stopper from the accessory bag and install them in the bottom left side of the refrigerator door as shown below.



8. Remove the center hinge, remove the center hinge shaft with a slotted screwdriver, install hinge shaft on opposite side of the hinge and install the hinge to the left of the box.



- 9. Insert the door stopper on the bottom left side of the refrigerator door onto the hinge pin you installed in the middle left side of the refrigerator.
- 10. Take the left-side top hinge from the accessory bag and install it on the top left side of the refrigerator with the screws you previously removed, and the hinge pin in the door sleeve of the refrigerator door.



11. Install the hinge cover on the left side of the refrigerator and the hole cover on the right side.

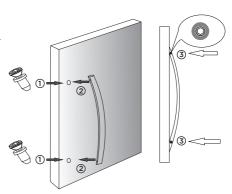
## ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

## Handle installation(Optional)

The appliance must be unplugged before installing the handle.

- Take 2 screws and install them in the predrilled door holes, be sure to turn them until they cannot be further tightened.
- 2. Position the handle over the screws.
- Put the other set of handle screws in the hole on the side of the handle and turn until they are fully tightened.



## Leveling feet

To avoid vibration, the unit must be leveled.

If required, adjust the leveling screws to compensate for the uneven floor.

The front should be slightly higher than the rear to aid in door closing.

Leveling screws can be turned easily by tipping the cabinet slightly.

Turn the leveling screws counterclockwise 🖚 to raise the unit, clockwise 👈 to lower it.

### Changing the light

Any replacement or maintenance of the lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

### Connecting the appliance

After installing the appliance, connect the power plug into a socket outlet.

#### ATTENTION

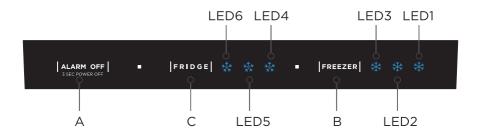
After connecting the power supply cord (or plug) to the outlet, wait 2 or 3 hours before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.

## Tips for energy saving

- Do not place the appliance near cookers, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption.
- Ensure that there is sufficient ventilation at the base of the appliance, on the sides
  of the appliance and at the back of the appliance. Never cover ventilation openings.
- Please also observe the spacing dimensions in the chapter "Installation".
- The arrangement of drawers, shelves and racks as shown in the illustration offers the
  most efficient use of energy and should therefore be retained as far as possible. All
  drawers and shelves should remain in the appliance to keep the temperature stable
  and save energy.
- To obtain a larger storage space (e.g. for large refrigerated/frozen goods), the middle drawers can be removed. The top and bottom drawers and shelves should be removed last if necessary.
- An evenly filled refrigerator/freezer compartment contributes to optimal energy use. Therefore, avoid empty or half-empty compartments.
- Allow warm food to cool before placing it in the refrigerator/freezer. Food that has already cooled down increases energy efficiency.
- Allow frozen food to defrost in the refrigerator. The coldness of the frozen food reduces the energy consumption in the refrigerator compartment and thus increases the energy efficiency.
- Open the door only as briefly as necessary to minimise cold loss. Opening the door briefly and closing it properly reduces energy consumption.
- The door seals of your appliance must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

## **OPERATION INSTRUCTIONS**

## **Control panal**



Key	
Α	Alarm/power off/power on button
В	Freezer button
С	Fridge button

#### Display

When the initial power is up, it is 3 seconds, While the boot bell rings, and then goes into normal operation display. (Refrigerator and freezer are mid-range at the time of first power-up)

Display fault code in the event of a failure (Loop display); display the set gear of the refrigeration room in the event of trouble-free.

Under normal circumstances, the current set gear is displayed, and when a "fault code visible" class failure occurs, the fault code is displayed.

#### ATTENTION

The actual control panel may differ from model to model.

## **Operating instructions**

#### Refrigerator settings

 Press the refrigeration key to adjust the refrigeration set gear, each press the refrigeration key once, the gear change one gear, the order is as follows:

#### Freezer settings

• Press the refrigeration key to adjust the refrigeration set gear, each press the refrigeration key once, the gear change one gear, the order is as follows:

Note: The temperature of each gear is within 32 of the set temperature, and the actual situation is slightly different according to the load situation.

#### Alarm off

 When a fault alarm occurs, press the alarm off key short, and the fault alarm sound is canceled.

#### Open the door and alarm

 When the freezer door or refrigerator door opens for 120 seconds without shutting down or not closed well, the buzzer alarms until the freezer door or refrigerator door closes. Or press the alarm off key to cancel the buzzer alarm.

#### Standby mode

Press the alarm off key for 3 seconds to enter standby mode, cooling stops, light
not on, display is off. In standby mode, long press the alarm off for 3 seconds, return
to normal control.

#### Fault indication

The following warnings appearing on the display indicate corresponding faults
of the refrigerator. Though the refrigerator may still have refrigerator a freezing
function with the following faults, the user shall contact maintenance specialist for
maintenance, so as to ensure normal use of the refrigerator.

Fault Code	Fault Description
LED1/LED2 flashing	Refrigerator temperature sensor fault
LED1/LED5 flashing	Freezer temperature sensor fault
LED1/LED3 flashing	Freezer defrost sensor fault
LED2/LED4 flashing	Communication fault
LED1/LED4 flashing	Ambient temperature sensor fault

## Tips on storing food

#### Freezer compartment

- The freezer is designated for the storage of food frozen at very low temperature, long-term storage of frozen food, and for the production of ice.
- Only use the shelves in the door of the freezer to store frozen food, not for storing hot food designated for freezing.
- Do not put fresh and frozen food next to each other. The frozen food may thaw.
- When freezing fresh food (such as meat, fish or chopped meat), cut them into parts that can be used at the same time.
- Storing frozen food: instructions are usually stated on the packages, which must be
  followed. If there is no information on the packaging, food should not be stored for
  longer than three months from the date of purchase.
- When purchasing frozen food, make sure that it was frozen at a suitable temperature and that the packaging is not damaged.
- Frozen food should be kept in suitable packages to retain the quality and should be returned to the freezer compartment as soon as possible.
- If a package of frozen food shows moisture or abnormal bulging, it is probable that
  it was stored at the wrong temperature and the content is spoiled.
- The storage period for frozen food depends on the room temperature, the
  thermostat setting, the frequency of opening the door of the freezer, the type of
  food and the time of transporting the product from the shop to the household.
  Always follow the instructions printed on the packaging and never exceed the
  maximum storage time stated on the package.

#### Cooling compartment

- To reduce moisture and subsequent ice build-up, never put liquid into the refrigerator in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.
- Never put warm foods in the refrigerator. These should first cool down at room temperature and then be placed so as to ensure adequate air circulation in the refrigerator.
- Foods or food containers should not touch the back wall of the refrigerator because they could freeze to the wall. Do not keep regularly opening the door of the refrigerator.
- Meat and clean fish (packed in a package or plastic foil) can be placed in the refrigerator, which can be used in 1-2 days.
- Fruit and vegetables without packaging can be placed in the part designated for fresh fruit and vegetables.

#### **Recommended Temperature**

The optimal temperature setting for food storage:

• Fridge: 4 °C, Freezer: -19°C.

## ATTENTION

The optimal temperature setting of each compartment depends on the ambient temperature. Above optimal temperature is based on the ambient temperature of 25 °C.

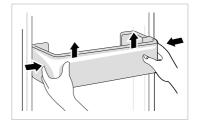
## CLEANING AND MAINTENANCE

## **Defrosting**

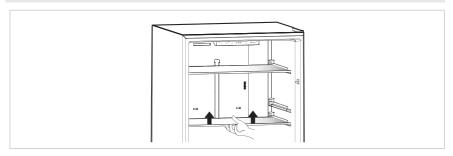
 The refrigerator is made based on the air-cooling principle and thus has automatic defrosting function. Frost formed due to change of season or temperature may also be manually removed by disconnection of the appliance from power supply or by wiping with a dry towel.

## Cleaning of door tray

- According to the direction arrow in the figure below, use both hands to squeeze the tray, and push it upward, then you can take it out.
- After washing the tray having been taken out, you can adjust its installing height in accordance with your requirement.



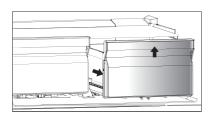
## Cleaning of glass shelf

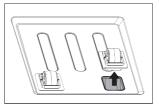


Please dismantle the cantilever shelf according to the arrows shown as above:

 Since the shelf and the box gall have the innermost stop, first lift the shelf up, and then pull out outward.

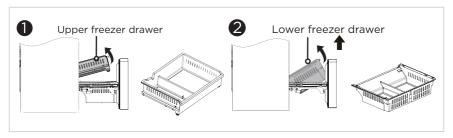
## Cleaning of Box gall bottom roller groove





- First pull out the fruit and vegetable box, because the fruit and vegetable box has a stop, it needs to lift be lifted upward before the fruit and vegetable box can be removed.
- The roller seat is stuck in the box tank groove, press the arrow in the direction of the image, remove the roller seat, clean the box tank groove as needed.

## Cleaning of freezer lower drawer



#### Upper freezer drawer:

 Open the freezing chamber door to the maximum stroke, lift the tail of the upper drawer of the freezing chamber, take out the upper freezer drawer.

#### Lower freezer drawer:

 Open the freezing chamber door to the maximum stroke, Lift the end of the lower freezer drawer and lift it up.

#### ATTENTION

Note: Don't remove the lower freezer drawer if not necessary.

### Stop using

#### Power failure:

In case of power failure, even if it is in summer, foods inside the appliance can be kept for several hours; during the power failure, the times of door opening shall be reduced, and no more fresh food shall be put into the appliance.

#### Long-time nonuse:

The appliance shall be unplugged and then cleaned; then the doors are left open to prevent odor.

#### Moving:

Before the refrigerator is moved, take all objects inside out, fix the glass partitions, vegetable holder, freezing chamber drawers and etc. with tape, and tighten the leveling feet; close the doors and seal them with tape. During moving, the appliance shall not be laid upside down or horizontally, or be vibrated; the inclination during movement shall be no more than 45°.

#### ATTENTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired. Foods can be preserved for a couple of hours even in summer in case of power failure; it is recommended to reduce the frequency of opening door.

# **TROUBLESHOOTING**

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not solved.

Problem	Possible reason	
Failed operation	Check whether the appliance is connected to power or whether the plug is in well contact	
	Check whether the voltage is too low	
	Check whether there is a power failure or partial circuits have tripped	
	Odorous foods shall be tightly wrapped	
Odor	Check whether there is any rotten food	
	Clean the inside of the refrigerator	
Long-time operation of the compressor	• Long operation of the refrigerator is normal in summer	
	When the ambient temperature is high It is not suggestible having too much food in the appliance at the same time	
	Food shall get cool before being put into the appliance	
	• The doors are opened too frequently	
Light fails to get lit	Check whether the refrigerator is connected to power supply and whether the illuminating light is damaged	
	Have the light replaced by a specialist	
Door can not be properly closed	• The door is stuck by food packages Too much food is placed	
	• The refrigerator is tilted	
Loud noises	Check whether the floor is level and whether the refrigerator is placed stably	
	Check whether accessories are placed at proper locations	

Problem	Possible reason
Door seal fails to be tight	Remove foreign matters on the door seal
	Heat the door seal and then cool it for restoration (or blow it with an electrical drier or use a hot towel for heating)
Water pan overflows	There is too much food in the chamber or food stored contains too much water, resulting in heavy defrosting
	The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting
Hot housing	Heat dissipation of the built-in condenser via the housing, which is normal when housing becomes hot due to high ambient temperature, storage of too much food or shutdown of the compressor is shut down, provide sound ventilation to facilitate heat dissipation
Surface condensation	Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high. Just wipe the condensate with a clean towel.
Abnormal noise	Buzz: The compressor may produce buzzes during operation, and the buzzes are loud particularly upon start or stop. This is normal.
	Creak: Refrigerant flowing inside of the appliance may produce creak, which is normal.





## 2 YEAR LIMITED WARRANTY

This warranty is provided to the original purchaser at retail (the "Purchaser" or "you") by Midea America Corp. ("Midea" or "we"), which warrants all parts of this Product, as described below. Midea warrants this Product to the Purchaser for personal, family or household use. This warranty covers performance and quality issues in materials and workmanship that appear under normal use and maintenance appearing within two years from the date of delivery. This warranty gives you specific rights, and you may also have other rights that vary from state to state.

### **WARRANTY LIMITATIONS**

This warranty is given only to the original purchaser at retail in either the United States or Canada and may not be transferred to any subsequent buyer. This warranty does not apply to purchasers of our products for use or resale in a business; a separate commercial warranty may protect those purchasers.

This warranty does not cover any Product failure caused by:

- (a) Abuse, damage or use of the Product in violation of the Product instructions.
- (b) Modification to any Product or part.
- (c) Failure to maintain the Product or part as described in accordance with the Product instructions.
- (d) Faulty installation or application.
- (e) Use of parts or accessories not compatible with this Product.
- (f) Floods, fires, winds, lightning, accidents, corrosive atmosphere, or other conditions beyond Midea's control.
- (g) Interruption in electrical service or inadequate electrical service.
- (h) Replacement of fuses and replacement or resetting of circuit breakers.
- (i) Frozen or broken water pipes, water damage, moisture intrusion, mold or other biological growth.
- (j) The use, combination or linking of the Product to other products, processes or materials not provided by Midea.

## **WARRANTY REMEDY**

If any quality or performance issue covered by this warranty is discovered during the warranty period, we will, at our option, repair or replace any such Product. This warranty is limited to Product repair or replacement by an authorized Midea servicer or dealer and does not cover any shipping cost, labor cost, customs duties, inland logistics cost, or cost of service, including any diagnostics, removal, transportation, or reinstallation costs. If we ask, you must return the Product to us.

## WARRANTY DISCLAIMER; EXCLUSION OF DAMAGES

This is the only express warranty to consumers that we offer on our Products. **ANY IMPLIED WARRANTIES BY MIDEA, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY.** Some states and provinces do not allow the exclusion of express warranties and/or limitations on how long an implied warranty lasts, so the above exclusion and/or limitation may not apply to you.

THE REMEDY DESCRIBED ABOVE IS THE ONLY ONE THAT WE WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. WE WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED, NEGLIGENCE OR OTHER TORT, OR ON ANY STRICT LIABILITY THEORY, INCLUDING BUT NOT



**LIMITED TO LOST PROFITS.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

### WARRANTY CLAIMS PROCESS

For more information or to make a warranty claim, please visit:

https://www.midea.com/us/support

Or contact us at:

Telephone: 1-866-646-4332

Email: customerserviceusa@midea.com

You must have Your bill of sale, delivery slip, or appropriate proof of purchase to submit a warranty claim. The date of delivery establishes the warranty period, should service be required.

## **DISPUTE RESOLUTION**

## ARBITRATION CLAUSE. IMPORTANT. PLEASE REVIEW THIS ARBITRATION CLAUSE. IT AFFECTS YOUR LEGAL RIGHTS.

- (a) *Parties*: This arbitration clause (this "Arbitration Clause") affects your rights against Midea and any of its affiliates or employees or agents, successors, or assigns, all of whom together are referred to below as "we" or "us" for ease of reference.
- (b) ARBITRATION REQUIREMENT: EXCEPT AS STATED BELOW, ANY DISPUTE BETWEEN YOU AND ANY OF US SHALL BE DECIDED BY NEUTRAL, BINDING ARBITRATION RATHER THAN IN COURT OR BY JURY TRIAL. "Dispute" will be given the broadest possible meaning allowable by law. It includes any dispute, claim, or controversy arising from or relating to your purchase of this Product, any warranty upon the Product, or the Product's condition. It also includes determination of the scope or applicability of this Arbitration Clause. The arbitration requirement applies to claims in contract and tort, pursuant to statute, or otherwise.
- (c) CLASS-ARBITRATION WAIVER: ARBITRATION IS HANDLED ON AN INDIVIDUAL BASIS. IF A DISPUTE IS ARBITRATED, YOU AND WE EXPRESSLY WAIVE ANY RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US OR WE AGAINST YOU, OR AS A PRIVATE ATTORNEY GENERAL OR IN ANY OTHER REPRESENTATIVE CAPACITY, TO THE MAXIMUM EXTENT PERMITTED BY LAW. YOU AND WE ALSO WAIVE ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.
- (d) *Discovery and Other Rights*: Discovery and rights to appeal in arbitration are generally more limited than in a lawsuit. This applies to both you and us. Other rights that you or we would have in court may not be available in arbitration. Please read this Arbitration Clause and consult the rules of the arbitration organizations listed below for more information.
- (e) SMALL CLAIMS COURT OPTION: YOU MAY CHOOSE TO LITIGATE ANY DISPUTE BETWEEN YOU AND ANY OF US IN SMALL CLAIMS COURT, RATHER THAN IN ARBITRATION, IF THE DISPUTE MEETS ALL REQUIREMENTS TO BE HEARD IN SMALL CLAIMS COURT.
- (f) Governing Law: For residents of the United States, the procedures and effect of the arbitration will be governed by the Federal Arbitration Act (9 U.S.C. § 1 et seq.) rather than by state law concerning arbitration. For residents of Canada, the procedures and effect of the arbitration will be governed by the applicable arbitration law of the province in which you purchased your Product. The law governing your substantive warranty rights and other claims will be the law of the state or province in which you purchased your Product. Any court having jurisdiction may enter judgment on the arbitration award.



- (g) Rules of the Arbitration: If the amount in controversy is less than \$250,000, the arbitration will be decided by a single arbitrator. If the amount in controversy is greater than or equal to \$250,000, the arbitration will be decided by a panel of three arbitrators. The arbitrator(s) will be chosen pursuant to the rules of the administering arbitration organization. United States residents may choose JAMS (1920 Main Street, Ste. 300, Irvine, CA 92614, <a href="www.jamsadr.com">www.jamsadr.com</a>), or, subject to our approval, any other arbitration organization. In addition, Canadian residents may choose the ADR Institute of Canada (234 Eglinton Ave. East, Suite 405, Toronto, Ontario, M4P 1K5, <a href="www.amic.org">www.amic.org</a>). These organizations' rules can be obtained by contacting the organization or visiting its website. If the chosen arbitration organization's rules conflict with this Arbitration Clause, the provisions of this Arbitration Clause control. The award of the arbitrator(s) shall be final and binding on all parties.
- (h) Location of the Arbitration Hearing: Unless applicable law provides otherwise, the arbitration hearing for United States residents will be conducted in the federal judicial district in which you reside (in your hometown area) or, for Canadian residents, in the province in which you reside, and, if you choose, will be in-person.
- (i) Costs of the Arbitration: Each party is responsible for its own attorney, expert, and other costs and fees unless applicable law requires otherwise. Notwithstanding the preceding sentence, and unless applicable law requires otherwise, if you are a consumer under the JAMS rules or the rules of another agreed upon arbitration administrator, Midea will pay or reimburse you for all reasonable fees or costs to the extent required by law or the applicable arbitration administrator's rules. Whether or not required by law or such rules, if you prevail at arbitration on any claim against Midea, Midea will reimburse you for any reasonable fees paid to the arbitration administrator in connection with the arbitration proceedings. Under no circumstances will Midea seek from you payment or reimbursement of any reasonable fees that Midea incurs in connection with the arbitration. If you are required to advance any fees or costs to JAMS or other agreed upon arbitration administrator, but you ask Midea to do so in your stead, Midea will consider and respond to your request.
- (j) Survival and Enforceability of this Arbitration Clause: This Arbitration Clause shall survive the expiration or termination, or any transfer, of the warranty on your Product. If any part of this Arbitration Clause, except waivers of class-action rights, is found to be unenforceable for any reason, the remainder of this clause and the warranty shall remain enforceable. If, in a case in which class-action allegations have been made, the waiver of class-action rights under this warranty is found to be unenforceable with respect to any part of the dispute, the parts of the dispute as to which the waiver of class-action rights have been found unenforceable will be severed and will proceed in court without reference or application of this Arbitration Clause. Any remaining parts will proceed in arbitration.

## **QUEBEC RESIDENTS**

The arbitration provisions of this warranty shall not apply to residents of Quebec.



